Durable Medical Equipment

VA259-14-R-0472, A00008

Vendor Questions and Answers

*If after reviewing the revised Performance Work Statement (PWS) and/or Bid Schedule further questions persist, please dial into the Q&A session on September 24, 2015 at 1PM MST. No further questions will be accepted after this conference call takes place, so please review the revised documents prior to the conference call and be prepared to ask any and all questions that you have. The dial in number is 1-800-767-1750, and the Participant Code is 70122.

Question 1: Is our understanding correct that the contractor would be required to provide ALL services at a Per Job Rate?

Answer 1: Yes; services will be provided at per job rate. The term "job" is defined in Section 6 of the PWS. Please refer to this definition for an understanding of what the term encompasses.

Question 2: Why can't this contract be done at an hourly rate?

Answer 2: This is a firm-fixed price contract, and it has been determined that the rates will be based on a per job rate.

Question 3: Per the revised PWS in Amendment A00005, Paragraph 3.1.6 states: "The VA will pay a flat rate for deliveries and/or pickups within a 100 mile radius of the contractor's storage facility." Paragraph 3.1.8 states: "When travelling outside the 100 mile radius, the contractor shall consolidate services when two or more deliveries and/or pickups deviate from no more than 100 miles from the rout of travel the contractor would have used to get to the farthest delivery/pick-up point. The contractor shall be paid mileage only for delivery/pick-up service to the farthest point of each trip." These paragraphs seem to completely contradict paragraph 3.1.11.2 which states: "The contractor shall be paid a flat fee for delivery pickup service to the farthest point of each trip." Which is correct, Paragraphs 3.1.16 and 3.1.8 or 3.1.11.2 Please clarify. Additionally, please provide a revised PWS reflecting the correct information as this will become part of the contract for the awarded contractor.

Answer 3: Please see revised PWS.

Question 4: In the questions and answers provided with Amendment A00006, Question #3 discussed repairs to any Government furnished equipment falling under the per job rates and further says that this is not functional as a repair of an armrest should not have the same job rate as repair of a power wheelchair motor, which would make the simple repair of an armrest unnecessarily expensive. This was not answered in the Government response. Please clarify how this is to be priced. Additionally, we cannot find anywhere in the PWS where it states that equipment repair is to be included in the per job rates. Please clarify where this may be found in the solicitation document.

Answer 4: Please see Section 6.8 of the revised PWS.

Question 5: When we are pricing the items on the pricing schedule, do we figure in gas, lodging, travel time and time to deliver and setup equipment and pick up equipment?

Answer 5: Please see the definition for "job" in section 6.8 of the revised PWS.

Question 6: Since the Government's responses to Question 14 contained in the questions and answers provided with Amendment A00006 refer to PWS paragraph 6.6, may we respectfully request that the Government renumber Section 6 of the PWS correctly? As it is, it is numbered as follows: 6, 6.1, 6.2, 6.3, 6.4, 6.5, 6.6, 6.5, 6.6, 6.7, 6.8.

Answer 6: Corrections have been made. Please see Section 6 of the revised PWS.